

ANNUAL REPORT 2018-2019



MESSAGE FROM THE BOARD CHAIR

On behalf of the Board of Directors of McDougall House, I would like to reflect on the 2018-2019 year.

Many changes have occurred. We welcomed Laurie de Grace as our new Executive Director, following the retirement on Cindy Ward. Cindy has dedicated over 20 years of service to McDougall House. Her contributions will long be remembered and appreciated.

Challenges have been many; Accreditation preparation for our second phase of Accreditation Canada and the physical move of our lovely house due to land development around us are but a few. We look forward to our new location on a much larger lot away from the busy street.

Throughout these changes, McDougall House has continued to provide a safe, secure and warm home to many women who came to us seeking recovery, counselling and empowerment. I want to thank our dedicated staff for all of their work and expertise in programming and working with our clients.

Thank you as well to all donors and funders. There is a constant need for funding for these programs.

Our volunteer Board members have worked particularly hard this year and they have my utmost appreciation.

I would like to honour three long service members who are retiring after many years - Dr. Sandra Hobbs, Frieda Lovig and Maureen McKay. Their contributions and enthusiasm were always noticed and appreciated.

As I step down as Board Chair, I am happy to introduce Sheila Smigarowski as the new Board Chair. I know that we are in good hands.

Winnifred Blades Board Chair

EXECUTIVE DIRECTOR'S REPORT

At the beginning of December, I joined McDougall House as the Executive Director, knowing that I had big shoes to fill; Cindy Ward had competently run the organization for over twenty years. Replacing Cindy was just the beginning of the challenges and change is an understatement! I was very fortunate to join a very welcoming staff who have willingly answered all of my questions and have been very open and receptive to change – a very good thing.

After 40 years as an abstinence-based program, McDougall House has shifted slightly along the recovery continuum to align itself with a changing world and began accepting clients on drug replacement therapies, including Methadone, Suboxone and Naltrexone. To better serve these and all other clients, we entered into a partnership with MINT Health and Drugs for enhanced medication management with the daily delivery of bubble-packed prescriptions and regular visits by pharmacists who are able to deal with many health issues. Medication safety for all of our clients has now been enhanced with the careful monitoring of prescriptions and health management.

The land-swap agreement and the requirement to vacate our house for a couple of months has created a source of chaos, but has also provided us with a unique opportunity to do some necessary updates and upgrades. Without the available funding to do this work, I have been applying for multiple grants to cover the cost of as much work as possible.

Although the need for publicly funded addiction treatment is huge, we often find ourselves with empty beds. To ensure that we are helping as many women as possible, I have devoted significant time to community outreach to ensure that as many referral sources as possible are aware of the wonderful service that we offer. Our goal is to have a waiting list so that as soon as a bed becomes available, we have a client ready to move in optimizing the service we provide to the community.

The feedback from our alumni is very positive and therefore we would like to develop an ongoing relationship with many of them. We are exploring opportunities to engage the alumni through special programs and on-site meetings.

Post-secondary education programs, such as MacEwan University and the University of Alberta, are eager to develop relationships with community partners. I have been taking advantage of invitations to attend events that they host in order to explore opportunities to engage students in a variety of ways. These engagements are mutually beneficial as the students are provided with learning opportunities while we learn of new ways to enhance our operation and the services that we offer.

On July 1, the licensing application process begins for the *Mental Health Services Protection Act* requirement that all residential addiction treatment service providers to be licensed by November 1, 2019. We will face this task as we also prepare for our accreditation survey with Accreditation Canada. We are also preparing for the development of the new Association of Counselling Therapy of Alberta (ACTA) which will dictate the educational requirements and ongoing education of our addiction counsellors.

It is an exciting time in this field, and I feel very fortunate to be in a position to help make a difference in the lives of our clients and their families.

Laurie de Grace Executive Director

FINANCIAL STATEMENTS

McDougall House Association Statement of Financial Position

March 31	2019	2018
Assets Current Cash and cash equivalents Accounts receivable Goods and services tax recoverable Prepaids	\$ 723,648 15,727 4,440 <u>1,745</u> 745,560	\$ 742,078 13,680 2,141 <u>10,597</u> 768,496
Property and equipment (Note 3)	<u>286,980</u> \$1,032,540	<u>291,336</u> \$ 1,059,832
Liabilities Current Payables and accruals Employee deductions payable Deferred revenue (Note 4)	\$ 14,568 - <u>25,000</u> 39,568	\$ 11,676 1,537 - 13,213
Long term Deferred capital contributions (Note 5)	<u> </u>	- 13,213
Net assets General fund Invested in capital assets	705,992 <u>285,893</u> <u>991,885</u> \$ 1,032,540	755,283 <u>291,336</u> <u>1,046,619</u> \$ 1,059,832
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McDougall House Association

Statement of Revenues and Expenses

Year Ended March 31	 2019	2018
Revenue Alberta Health Services grant Room and board Fundraising Donations Other grants Interest and other	\$ 421,029 110,180 55,530 41,500 40,900 <u>12,235</u> 681,374	\$ 421,028 100,560 79,905 61,385 17,000 <u>7,924</u> 687,802
Expenses Salaries and wages Fundraising Food Professional fees Repairs and maintenance Utilities Office Amortization of property and equipment Insurance Advertising and promotion Business taxes, licenses and memberships Telephone Travel Staff development Interest and bank charges Miscellaneous GST expense	 566,611 41,859 31,295 16,904 16,126 13,563 11,510 10,189 10,279 8,264 3,249 2,695 1,065 1,019 829 652 - 736,109	 589,654 65,148 29,309 9,349 11,902 11,255 8,190 11,057 8,929 1,684 748 4,731 763 - 1,036 1,140 2,285 757,180
(Deficiency) of revenues over expenses	\$ (54,734)	\$ (69,378)

THANK YOU TO OUR SUPPORTERS

Individuals and Families

Sharon Bell Natalka Bilotta Winifred Blades Jelena Bojic **Diane Brickner** Jerri Cairnes Dena Carlson **Charles Cathcart Gisele Davis Darlene Dickinson Stephen Forberg Crystal Graham** Dawn Harsch Sandy Jacobson Sydney Johnson Lanita Layton Shirley Leonard Padget Lofgren Frieda Lovig Nancy MacBeth Maureen McCaw Javaid Naqvi **Karen Pentland** Anita Prysko Lisa Rau Judy Ross **Beverly Samograd** Virginia Sharek **Colleen Shaw** Mona Tarrabain Hailey Taskey **Yvonne Young**

Government

Alberta Health Services City of Edmonton

Foundations

Edmonton Community Foundation Eldon & Anne Foote Fund for Continuing Support, Felix & Pat Kuefler Fund Ralph & Gay Young Family Fund Tides Canada Lights on Fund

Corporate

ATB Financial Cameron Development Corporation Canterbury Foundation Crystal Glass Edmonton Eskimos Exquisicare Flaman Fountain Tire Hilliard MacBeth Hugo Boss Canada Lexus of Edmonton West Lloyd Sadd Insurance Brokers Dr. Thomas and Melanie Nakatsui **Pinnacle Organizational Performance Solutions TD** Bank The Brick Urban Retreat Body & Skincare Centre Women with Vision Opticians & Optometry **Yvonne M Young Professional Corp**